

System Requirements



VenueGen is a browser-based plug-in which means you do not need anything other than a PC and an Internet connection to start attending and hosting your own virtual events. Your PC will need to meet the following minimum requirements for VenueGen to work correctly.

Your Computer

Operating Systems	XP, Vista®, Windows® 7, or Macintosh®(Limited beta version)
Minimum Hardware	2GHz CPU, 1GB RAM, 800MB free hard-drive space, Video Card with at least 128MB RAM
Browsers	Mozilla Firefox 2.0 or above or Internet Explorer 6.0 or above
Connectivity	Broadband Connection Will run on dialup connection without VoIP enabled
Software	DirectX 9.0c, Adobe Flash Player 10 and Adobe PDF Reader 9 The VenueGen installer will check your PC for all requirements before installing. If you do not have up-to-date versions of the required software, the installer will offer to update these programs automatically as part of the install process. If you do not allow these updates then VenueGen may not run on your PC or there may be content displayed within virtual events that you will not be able to see.
Headset	Headset with microphone <i><u>strongly recommended</u></i> In order to avoid echo feedback VenueGen must mute your speaking VoIP channel if you do not use a headset forcing you to press and hold the Tab key while speaking. Additionally, without a headset the directional 3D sound experience is lost.

Your Company Firewall

If your company uses a firewall it may be setup to block certain network ports required by VenueGen. The following ports must be allowed for VenueGen to work correctly. All the ports specified are outbound ports. No forwarding is required from the router to the client. Check with your network administrator to make sure the following ports are open.

VenueGen venuegen.com	IP's: 74.213.152.106 - 74.213.152.109, Ports: 80 and 443 – TCP* 74.213.157.82 - 74.213.157.94, Ports: 80 and 443 – TCP* 184.73.172.10, Ports: 443 and 3001 - TCP *Though not mandatory, for optimum performance while communicating with the VenueGen servers, allow TCP traffic on ports 3000, 3001, and 3005.
VoIP (voice over IP) vivox.com	IP's: 70.42.62.0/24 64.34.14.0/24 74.201.98.0/23 Ports: 12000-29999 - UDP - for voice media (RTP/RTCP) Ports: 5060 and 5062 - UDP - for voice control signals (SIP) Ports: 3478 and 3479 - UDP - to aid in setting up voice with NAT (STUN) Port: 80 and 443 - TCP - for session initiation

For technical assistance call 919.228.4996 or email support@venuegen.com